

## In this edition

- **PSA Patient Safety Conference**
- **External review of incidents update**
- **Primary care pilot**
- **Learning Disabilities**
- **Local improvement projects**
- **Training**

---

### **PSA Patient Safety Conference**

The HEETV funded conference on 28/03/18 is free to attend for all staff working within the HEETV region. We are delighted to announce Professor Charles Vincent will be joining Professor René Amalberti and Mr Paul Bowie as our third keynote speaker. Places for the conference can be booked here <http://bit.ly/2mSe6Wg>

### **External Review of Incidents**

In our senior leader workstream human factors trained reviewers from the acute trusts in the region have:

- Shared 2 reviews of serious incidents with the Trusts involved
- Are completing a third review
- Are discussing the next steps

## Upcoming training courses

The following funded patient safety training courses based on a human factors/ergonomic approach will be run in this quarter. Places are open to healthcare staff in the Thames Valley region.

- ▶ Introduction to Human Factors for Learning Disabilities staff (half day courses)
- ▶ Leading an Improvement Project (two day course)
- ▶ Analysis of Clinical Incidents (two day course)
- ▶ Train the trainer (two day course)

Should you be interested in attending please contact us by emailing [wendy.washbourn@ndcn.ox.ac.uk](mailto:wendy.washbourn@ndcn.ox.ac.uk) or by phoning 01865 612275.

## Primary Care Pilot

Completing projects with Key Medical Practice showing positive improvements in:

- Processes for patient access to appointments
- Better prescription processes
- Qualitative analysis underway based on staff interviews

## Learning Disabilities

The first training course for staff working with patients with Learning Disabilities has taken place with 5 more courses currently booking. 2 staff led safety projects which the PSA are supporting have been identified and project planning is under way.



## Training Summary

Since April 2016:

- ▶ 42 courses in total
- ▶ To 681 staff, (mostly in teams)
- ▶ In acute, primary and community care settings across Thames Valley

## Ongoing local work

The PSA also continues to work locally in Oxford. Projects include staff led improvement projects in radiology focused around patient identification processes. A project looking at check out processes in theatres has just been completed. The PSA continues to support the Oxford University Hospitals by regular involvement in the analysis of serious incidents with the Trust.

Our work is funded by HEETV and we have an agreement with them as sponsors on prioritising requests for training and support. Bids for assistance will be considered through this mechanism. Please get in touch with us if you would like to get involved in our work or to be kept informed of our work at [info@patientsafetyacademy.co.uk](mailto:info@patientsafetyacademy.co.uk)

  
**Health Education England**