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### PSA Patient Safety Conference

#### A resounding success!

In March a host of healthcare employees from across the Thames valley region attended our first Patient Safety conference funded by HEETV.

*“Thank you for staging such a memorable conference which was entirely relevant to my work and working environment. My practice will definitely be improved by what I have learnt”*

*“I enjoyed the range of talks, and the workshops were an engaging way of finding out more about a range of projects and ideas”*



Serious Incident Investigation workshop



Oxford Health My Life My Choice workshop

Professor René Amalberti Amalberti, challenged us to consider how we change our management in response to different operating conditions. Dr Paul Bowie’s latest patient safety research inspired us to consider possible innovations in working practices to improve patient safety. A superb range of workshops facilitated sharing knowledge and best practice with colleagues across the Thames Valley region.

*“.... great for networking and sharing of best practice.”*

### Funded Training courses available 2018-19

Courses are based on a human factors/ergonomic approach and are run regularly. Places are open to healthcare staff in the Thames Valley region.

The introduction to human factors half day course can be delivered to a team in their location or people can apply for one of the courses individually.

- ▶ Introduction to Human Factors (half day courses)
- ▶ Leading an Improvement Project (two day course)
- ▶ Analysis of Clinical Incidents (two day course)
- ▶ Train the trainer (two day course)

If you are interested in attending a course contact us by emailing [wendy.washbourn@ndcn.ox.ac.uk](mailto:wendy.washbourn@ndcn.ox.ac.uk)



The panel, (pictured above), comprised Dr Paul Bowie, Professor Peter McCulloch Professor, Charles Vincent, and Ms Katherine Edwards, Head of Patient Safety, Oxford AHSN. The session was facilitated by Dr Helen Higham, Co Director of the PSA.

*“The key note speakers were excellent.... great opportunity to talk to other healthcare professionals”*



## On-going Patient Safety work.....

### External Review of Serious Incidents

- Third serious incident review nearing completion
- Second wave recruitment of reviewers started
- Acute Trusts approached to release second incidents

### New project work for 2018.....

#### Learning Disabilities

- First phase training for staff working in Learning Disabilities completed.
- Staff led safety pilot project on improving safety at meal times underway
- Data collection and analysis started

#### Maternity

The PSA is providing human factors support to 2 maternity projects in the region working with the local Patient Safety Collaborative.



### Training Summary

Since April 2016:

- ▶ 48 courses in total
- ▶ 717 staff (mostly in teams)
- ▶ In acute, primary and community care settings across Thames Valley

#### Stay in touch

There are new UK data protection regulations coming into force in May 2018. This means we need to check whether you still want to receive emails from us.

We will only send emails to tell you about the Patient Safety Academy courses, newsletters and events. The data we hold is stored securely and will never be shared by us with anyone else – and you can unsubscribe at any time.

If you would like to continue receiving emails from us, please reply to [wendy.washbourn@ndcn.ox.ac.uk](mailto:wendy.washbourn@ndcn.ox.ac.uk)

If you do not opt in by 25 May 2018, we will no longer be able to send you any emails.

Our work is funded by HEETV and we have an agreement with them as sponsors on prioritising requests for training and support. Bids for assistance will be considered through this mechanism. Please get in touch with us if you would like to get involved in our work or to be kept informed of our work at [info@patientsafetyacademy.co.uk](mailto:info@patientsafetyacademy.co.uk)