

Overview

There has been a lot of work ongoing at the PSA over the past few months, with lots of exciting things coming up over the summer.

We are now offering a number of funded courses supported by Health Education Thames Valley in Human Factors and Quality Improvement, which are open to application from all healthcare staff in the Thames Valley region (see right for more information).

We are in the initial stages of designing a pilot system to provide a mutual exchange of external investigators between Trusts in the region for a selection of incidents. This is being designed and piloted alongside Trusts in the region, with the aim of providing a more objective approach to incident investigation.

We are also involved in setting up more improvement projects in acute care, some of which will focus on recognition of deteriorating patients and failure to rescue. Pilot improvement work has begun in primary care and will continue across the summer. Evaluation of our previous improvement work on managing right iliac fossa pain is ongoing and we hope to have results by the end of the summer.

Training Courses

Thames Valley Region

We are providing a number of free courses in Human Factors and Quality Improvement. The following courses are open to applications from any healthcare staff across the region:

- ▶ Introduction to Human Factors/Ergonomics (1/2 day)
- ▶ Leading Quality Improvement Projects (2day)
- ▶ Analysis of Clinical Incidents (2day)
- ▶ Train the Trainer (2day)

Spaces are filling up quickly so if you are interested in attending or would like more information on any of the above courses please click [here](#).

Alternatively you can contact us at info@patientsafetyacademy.co.uk or by phoning us on 01865 740870.

Regional External Review of Incidents

As part of our senior leader workstream we are working on the development of a pilot system that can provide a mutual exchange of external investigators for a selection of incidents. The aim of this work is to provide a more objective and systems based approach to incident investigation.

We have had strong support for this proposal from Buckinghamshire Healthcare NHS Trust, Oxford University Hospitals NHS Foundation Trust, Milton Keynes University Hospital NHS Foundation Trust, Frimley Health Foundation Trust, Royal Berkshire NHS Foundation Trust and Salisbury NHS Foundation Trust.

We have begun a process of discussion with these Trusts around the development of a pilot system and what it might look like. Each Trust has put forward two individuals to participate in this pilot. They will undergo training in Human Factors/Ergonomics, in addition to contributing to the design of the pilot and its iterative development.

Initial workshops with nominated Trust individuals were held in March and May, with a final workshop to be held during the summer.

Upcoming Events

On June 7th and 8th PSA team members Lorna Flynn and Matthew Woodward will be presenting on improvement work conducted within Oxford University Hospital Trusts on handover and ward-theatre communications at Human Factors and Complex Systems 2016. Lauren Morgan will also be conducting a workshop on Human Factors in Healthcare.

<http://www.hf-complexsystems.org.uk/>

Our work is funded by HETV and we have an agreement with them as sponsors on prioritising requests for training and support. Bids for assistance will be considered through this mechanism. Please get in touch with us if you would like to get involved in our work or to be kept informed of our work at info@patientsafetyacademy.co.uk


Health Education England

www.patientsafetyacademy.co.uk